PRESS RELEASE

ISO9 Introduces its New Training Module

OAKLAND, CA., March 15, 2002 – ISO9 today announced the launch of its new Training Center as part of an overall application upgrade, an upgrade that will deliver greater flexibility in defining, scheduling and conducting company-based training.

The launch of the new Training Center will enable companies to integrate company-sponsored courses into job descriptions and training plans and provides a greater degree of flexibility in defining training requirements and scheduling classes as well as maintaining records of enrollment and completed training. Users will now have access to a range of document types from a single central location including course descriptions, job descriptions, training plans, class records and enrollment requests.

These enhancements ensure Training Administrators are relieved of much of the burden associated with maintaining the necessary training records and other documentation. Training plans are created automatically for each new application use, new views enable easy access to job descriptions, training plans with job descriptions, job descriptions with required courses and overdue training and automated update features ensuring all changes are reflected in all existing documents as soon as they are made.

The new Training Center is automatically integrated into customers' current Quality Management Systems that prevents any disruption of service while providing the latest features and functionality.

About ISO9

ISO9 enables companies to build, automate and maintain an individually tailored ISO 9000 compliant Quality Management System (QMS) using a highly scalable technology platform and a comprehensive support program. Delivered via an ASP model, ISO9 combines all the benefits of software and consulting services in one easy-to-use solution, expediting and simplifying the process of building and maintaining a complaint QMS. Founded in 1997, ISO9 has a proven track record of helping companies of all sizes successfully prepare for and cost-effectively maintain ISO 9000 certification.

For more information on ISO9, please visit www.iso9.com or contact us at pr@iso9.com.